

## Curriculum Vitae

Monique Busch, PhD, ACSW, LCSW  
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### EDUCATION

- Ph.D. Indiana University, School of Social Work, Indiana University-Purdue University Indianapolis, Indianapolis, IN. 2006.  
M.S.W. Social Service Program Management Track,  
Portland State University, Portland, OR. 1996.  
B.A. Liberal Arts, Marylhurst College, Marylhurst, OR. 1986.

### CERTIFICATION / LICENSURE

- COAT Certificate for Online Adjunct Teaching, Training Project,  
MarylandOnline.org Fall 2013, Course Completion.
- LCSW Licensed Clinical Social Worker, State of Indiana, 2009.  
Licensed Clinical Social Worker, State of Georgia, 2014.
- ACSW Academy of Certified Social Workers, Portland, OR. 1999.

### PROFESSIONAL AFFILIATIONS

- 2004 - present Phi Alpha Social Work Honor Society
- 1994 - present National Association of Social Workers (NASW)
- 1992 - present American Professional Society on the Abuse of Children (APSAC)

### HONORS & AWARDS

- 2006 Outstanding Associate Faculty Award, BSW Student Association, Indiana University School of Social Work, IUPUI, Indianapolis, IN.
- 2005 Nomination for the K. Patricia Cross Future Leaders Award, Association of American Colleges and Universities, Washington D.C.
- 2005 Outstanding Associate Faculty Award, BSW Student Association, Indiana University School of Social Work, IUPUI, Indianapolis, IN.
- 2004 Outstanding Associate Faculty Award, BSW Student Association, Indiana University School of Social Work, IUPUI, Indianapolis, IN.
- 2002 Esprit Award for Academic Excellence, Indiana University School of Social Work, IUPUI, Indianapolis, IN

## EMPLOYMENT

- 2014-Present On Call (PRN) Therapist. Cedar Hills Hospital, Outpatient, Portland, OR. Facilitate group treatment for chemical dependency, trauma, mental health patients, dual diagnosis. Six to eight week, 3-5 days a week, treatment program. Crisis intervention, case management, and referral services. Document group participation and individual progress, complete assessments, treatment plans, and discharge summaries.
- 2007-Present Clinical Therapist/Consultant, Private Practice, Performance Solutions Unlimited, LLC, Portland, OR.  
Therapeutic/Clinical services for individuals, families, and children dealing with adjustment, trauma, relationships, sexual abuse, or sexually maladaptive issues. Consultation and legal expert witness for legal counsel; Consultant with human service organizations for: evaluation, quality improvement, training, development, and coaching.
- 2008-2010 Senior Director, Lutheran Child and Family Services, Indianapolis, IN. Supervised and managed the community-based program, residential therapeutic services, and educational programs. Monitored the financial performance of all community-based programs. Oversaw the selection, training, development, and evaluation of all community-based staff. Coordinated the development and maintenance of all relationships with key donors and payors/referral sources. Ensured effective and efficient communication between program/service staff, administrative staff, as well as external referral sources.
- 2002-2008 Outcome Project Coordinator, IARCCA...Indiana Association of Child and Family Services, *Institute for Excellence, Inc.* (Outcome Project Expansion, Lilly Endowment Inc. grant) Indianapolis, IN.  
Coordinated the IARCCA Outcome Measures Project. Supervise coordination of data integration from member agencies. Compile individual agency reports and worked with individual agencies regarding the use of their data. Provided training on software and/or paper packets. Promote the Outcome Project to member agencies, non-member agencies and other organizations, including national marketing, training, and consultation. Recruited consultants and coordinated contacts with member agencies for individual agency consultation. Grant proposal development and submission, as well as grant reporting. Worked with external evaluators to compile an annual report, executive summary, and special reports. Reviewed the measurement instruments for continued use and program effectiveness. Submitted proposals and presented at local and national conferences. Develop manuscripts for publication. Maintained records and submit required reporting for the grant.

- 2002-2002     Research Assistant, Preparing Future Faculty (PFF), Office of Professional Development, Indiana University Purdue University Indianapolis (IUPUI), Indianapolis, IN.  
Assisted with a review of PFF programs nationwide for IUPUI website development and brochure development. Assisted in planning and creating a calendar for upcoming PFF seminars.
- 2001-2002     Research Assistant, Casey Transitional Living Project, Indiana University School of Social Work, Indiana University-Purdue University, Indianapolis, IN. Co-PIs: Gail Folaron, Ph.D. and Bill Barton, Ph.D.  
Assisted with a review of independent living literature and attended community meetings.
- 2001-2002     Research Assistant, Customer Satisfaction for the Indiana Division of Family and Children, Indiana University School of Social Work, Indiana University-Purdue University, Indianapolis, IN. Co-PIs: Gail Folaron, Ph.D. and Bill Barton, Ph.D.  
Assisted with reviewing literature, developing data collection instruments, conducting focus group interviews, retrieving archival data, entering and analyzing data (SPSS), and preparing reports.
- 2000-2002     Research Assistant, Determining Educational Needs of the Indiana Division of Family and Children, Indiana University School of Social Work, Indiana University-Purdue University, Indianapolis, IN. Co-PIs: Gail Folaron, Ph.D. and Carol Hostetter, Ph.D.  
Assisted with reviewing literature, developing data collection instruments, conducting focus group interviews, retrieving archival data, entering and analyzing data, and preparing reports.
- 2001-2001     Interviewer, Assessment of Adult Protective Services, State of Indiana, Indiana University School of Social Work, Indiana University-Purdue University, Indianapolis, IN. Co-PIs: Valerie Chang, Ph.D. and Roberta Greene, Ph.D.  
  
Conducted five interviews with APS workers around the state and submitted written reports.
- 1997-2000     Coordinator & Assistant Professor, Child Welfare Partnership, Graduate Education Program, Portland State University, Portland, OR.  
Assisted program director. Collaborated with the Portland State University, Graduate School of Social Work faculty. Developed and supervised graduate student field placements. Advised 19-30 students annually around the state. Provided academic advising. Designed and taught two sections of child welfare field seminars.

- 1997 Protective Services Worker, Social Service Specialist, State Office of Services to Children and Families, Midtown Branch, Portland, OR.
- 1995-1997 Foster Care Certifier, Social Service Specialist, State Office of Services to Children and Families, Deschutes Branch, Bend, OR.
- 1994-1997 Protective Services Worker, Social Service Specialist, Children's Services Division / State Office of Service to Children and Families, Deschutes Branch, Bend, OR.
- 1992-1994 Family Sex Abuse Treatment Coordinator, Social Service Specialist, Children's Services Division / State Office of Services to Children and Families, Washington Branch, Hillsboro, OR.
- 1990-1992 Social Service Specialist .5 / Family Sex Abuse treatment Specialist .5, Children's Services Division / State Office for Services to Children and Families, Harney Branch, Burns, OR.
- 1989-1990 Protective Services Worker, Social Service Specialist, Children's Services Division Washington Branch, Hillsboro, OR.
- 1988-1989 Family Counselor, Janus Youth Programs, Inc., Harry's Mother Runaway and Homeless Shelter. Portland, OR.
- 1987-1988 Residential Care Counselor, Salvation Army, White Shield Shelter Care. Portland, OR.

## **PROFESSIONAL DEVELOPMENT**

- 2014 NAADAC, The Association for Addiction Professionals, Annual Conference, Sept. 26-28, 2014, 11.5 CEUs, Seattle, WA.
- 2013 National Association of Social Workers, GA Chapter, Annual Conference, Oct. 9-11, 2013, 16 CEUs, Atlanta, GA.
- 2013 Food for Thought: How Nutrients Affect Mental Health and the Brain presented by Nick R.S. Hall, PhD, April 10, 2013, 6 CEUs, Indianapolis, IN.
- 2012 National Association of Social Workers, MS Chapter, Annual Conference, March 22-23, 2012, Natchez, MS.
- 2012 Baccalaureate Program Directors (BPD), Annual Conference, March 15-17, 2012, Portland, OR.
- 2011 MS/AL Social Work Educators, Annual Conference, Nov. 17-18, 2011, Meridian, MS.

- 2010 Delta State Office of Information Technology ELN 101 Getting Started with Blackboard, Cleveland, MS.
- 2010 Delta State University, GST 600, Orientation meetings for new faculty, Cleveland, MS.
- 2010 Council on Social Work Education, Annual Program Meeting, Site Reviewer Training for Accreditation (10/2010), Portland, OR.
- 2010 Social Work Congress, National Association of Social Workers, (02/2010). Washington, D.C.
- 2009 Indiana Association of Juvenile Sexual Offenders Practitioners Consortium Training – Clinical Track. Level I Credentialing, 47 hours, (06/29-07/03). Indianapolis, IN.
- 2009 National Association of Social Workers, Indiana Chapter, Annual Conference, Presentation Moderator. (10/2009) Indianapolis, IN.
- 2007 *Raising Our Voices for Children*. Child Welfare League of America National Conference, (02/2007), Washington, D.C.
- 2007 *A Multitasking Balancing Act!* Child Welfare League of America, 10<sup>th</sup> Annual Women in Leadership Retreat, (01/2007), San Diego, CA.
- 2005 *Dr. Mubarak E. Awad*. Indiana Youth Advocate Program, National Youth Advocate Program, Martin University, (09/2005), Indianapolis, IN.
- 2005 *The second annual CANS Conference*, Sponsored by Buddin Praed Foundation, (05/2005), Chicago, IL.
- 2005 *Children 2005: Crossing the Cultural Divide*, Sponsored by the Child Welfare League of America, (03/2005), Washington, D.C.
- 2004 *The first annual CANS Conference*, Sponsored by Buddin Praed Foundation, (05/2004), Chicago, IL.
- 2003 Walker Trieschman National Center for Professional Development and The National Council on Research in Child Welfare, *Tools That Work: Improving Child Welfare Services Through Research, Performance Measurement, and Information Technology*, Sponsored by the Child Welfare League of America, (11/2003), Miami, FL.
- 2002 *Strengths-Based Person Centered Planning Training*, Sponsored by Casey Family Programs, Indianapolis Transition Program. Indianapolis, IN. (06/2002).

- 2002 *Social Work: Celebrating 90 Years of Leadership Conference, 6<sup>th</sup> Annual Spring Research Symposium*, Sponsored by Indiana University School of Social Work. Indianapolis, IN. (04/2002).
- 1997 *Core Training Program for Child Protective Service Workers*, Salem, OR. (4/97- 5/97). Sponsored by the State Office for Services to Children and Families.
- 1995-1996 *MSW Advanced Placement, Program Management (500 hours)*, Portland State University, Graduate School of Social Work, Task Supervisor: Sarah Holmes, Field Instructor: Chris Metcalf.
- 1994-1995 *MSW Generalist Practice Placement (500 hours)*, Portland State University, Graduate School of Social Work, Field Instructor: Molly Wise
- 1989 *Comprehensive Course in Child Abuse and Neglect*, Portland, OR. (9/89-10/89). Sponsored by the American Association for Protecting Children, the Children's Division of the American Humane Association and Oregon Children's Services Division. 60 hrs.
- 1988 *Basic Training Course for Residential Child Care Workers*, Portland, OR. (5/88). Sponsored by the Oregon Association of Child Care Workers.

#### PRINT AND ELECTRONIC PUBLICATIONS

- Barton, W. H., Folaron, G., Busch, M., & Hostetter, C. (2006). Satisfaction of contract provider agencies with a state's child welfare agency. *Children and Youth Services Review*, 28(3), 275-291.
- Busch, M. (2003). Outcome measures in residential group care: A state association model project, Part I. *Residential Group Care Quarterly*, 4(1), 1-3.  
<http://www.cwla.org/programs/groupcare/rgcq.htm>
- Busch, M. (2003). Outcome measures in residential group care: A state association model project, Part II. *Residential Group Care Quarterly*, 4(2), 2-3.  
<http://www.cwla.org/programs/groupcare/rgcq.htm>
- Busch, M., & Folaron, G. (2005). Accessibility and clarity of mission statements of state child welfare agency mission statements. *Child Welfare*, 84(3), 415-430.
- Busch, M., & Hostetter, C. (2009). Examining organizational learning for application in human service organizations. *Administration in Social Work*, 33(3), 297-318.
- Busch, M., Powers, G. T., Metzger, D., Behroozi, C. S., Siegel, S., & Cournoyer, B. R. (2002). Indiana University School of Social Work 90 years of education. *Advances in Social Work*, 2(2), 83-100.
- Busch, M., Wall, J.R., Koch, S.M., & Anderson, C. (2011). Addressing disproportionate representations: A collaborative community approach, pp. 233-247. *Challenging racial disproportionality in child welfare: Research, policy, and practice*. Washington, DC: Child Welfare League of America Press.

- Busch, M., Wall, J.R., Koch, S.M., & Anderson, C. (2008). Addressing Disproportionality: A Collaborative Community Approach. *Child Welfare, 87*(2), 255-278.
- Hostetter, C., & Busch, M. (2013). Community matters: Social presence and learning outcomes. *Journal of the Scholarship of Teaching and Learning, 13*(1), 77-86.
- Hostetter, C., & Busch, M. (2006). Measuring Up Online: The Relationship between Social Presence and Student Learning Satisfaction. *Journal of the Scholarship of Teaching and Learning, 6*(2), 1-12.
- Wall, J.R., Busch, M., Koch, S.M., Alexander, G., Minnich, H., & Jackson-Walker, S. (2005). Accountability in child welfare services: Developing a statewide outcome evaluation program. *Psychological Services, 2*(1), 39-53.
- Wall, J.R., Busch, M., Koch, S.M., Alexander, G., Minnich, H., & Jackson-Walker, S. (2007, November). Development and growth of a statewide outcome evaluation program. *FFTA Focus, 31*(4), 19-23 (available from [www.ffta.org](http://www.ffta.org)).

## RESEARCH REPORTS

- Busch, M., & Dieterle, J. (2004). *IARCCA Outcome Project: Focus Group Report*. IARCCA Institute for Excellence, Inc. Indianapolis, IN.
- Barton, W., Folaron, G., & Busch, M. (2003). *Key informants report*. Casey Family Programs. Indianapolis, IN.
- Barton, W., Folaron, G., & Busch, M. (2003). *Youth Council Report*. Casey Family Programs. Indianapolis, IN.
- Barton, W., Folaron, G., & Busch, M. (2003). *Customer Satisfaction with the Division of Families and Children*. State of Indiana, Family and Social Service Administration, Division of Families and Children. Indianapolis, IN.

## TEACHING EXPERIENCE

- 2014            Adjunct Professor. University of Portland, Social Work Department. SW 480, Theory and Methods of Social Work Practice I.
- 2013-2014    Assistant Professor. Valdosta State University, Division of Social Work, Master's in Social Work program, Valdosta, GA. Courses: Foundation Skills Lab (Web-Based Hybrid, SOWK 6303A), Advanced Practice in Organizations/Communities (F2F, SOWK 7320A), Advanced Practicum I (In field, SOWK 7611), Generalist Practice II (Web-Based Hybrid, SOWK 6302B), Groups (F2F, SOWK 6004), Advise 9 MSW students, Faculty Affairs Committee (University), Curriculum Committee (Department), Student Appeals Committee (College). Valdosta, GA. [www.valdosta.edu/sowk](http://www.valdosta.edu/sowk)

- 2012-2013 Associate Professor & Field Director. University of Saint Francis, Department of Social Work, BSW program, Fort Wayne, IN. Courses: Introduction to Social Work; Child Welfare; Human Behavior and the Social Environment. Advised 25 students, placed juniors and seniors for Spring 2013 field placements.
- 2010-2012 Assistant Professor. Delta State University, Department of Social Work, Cleveland, MS. Volunteering in the Community II (SWO102), Introduction to Social Work (SWO201), Children at Risk (SWO303), Human Behavior and the Social Environment I (SWO315), Statistics for Social Workers (SWO 375), Human Behavior and the Social Environment II (SWO416), Chair, Admissions Committee, Faculty Senate Proxie.
- 2001-2010 Adjunct Faculty. Indiana University School of Social Work, Indianapolis, IN. Executive Leadership Practice (S661), Social Work Practice Evaluation (472), Integrated Practice/Policy Seminar: Family and Children (S442), and Emergence of Social Welfare Services (S251).
- 2007 - 2008 Visiting Lecturer. Indiana University School of Social Work, Indianapolis, IN. Executive Leadership Practice (S661), Social Policy & Services (S515), Social Work Practice Evaluation (S472), Integrated Practice/Policy Seminar: Family and Children (S442), Organizational Behavior and Practice within a Generalist Practice (S323), and Emergence of Social Welfare Services (S251).
- 2002 Teaching Assistant. Indiana University School of Social Work. Generalist Practice I (S231), Carol Hostetter, Ph.D., Bloomington, IN.
- 2001 Teaching Assistant. Indiana University School of Social Work. Interpersonal Research (S621), Gail Folaron, Ph.D., Indianapolis, IN.
- 2001 Visiting Lecturer. Indiana University School of Social Work. Advanced Child Welfare Policy (S631), Indianapolis, IN.
- 1997-2000 Assistant Professor. Portland State University, Graduate School of Social Work. Child Welfare Field Seminars (SW507), Portland, OR.

#### **COMMUNITY/PROFESSIONAL SERVICE**

- 2013 Volunteer Group Facilitator, The Haven, Domestic Violence Shelter, Parenting Children with ADHD, Valdosta, GA.
- 2013 Court Appointed Special Advocate (CASA) Training Session on Permanency Planning, Caring for Children in the state child welfare system, Nashville, GA.
- 2013-2014 The National Exchange Club, *Working to make communities better places to live.* Weekly Meetings, Valdosta, GA.



- 2013-2014 Greater Valdosta United Way, Board of Directors, Allocations Committee, Valdosta, GA.
- 2013 Manuscript review, “The Mediating Role of Parenting Stress for Children Exposed to Trauma: Results from a School-Based System of Care,” for *Journal of Child and Family Studies*.
- 2013 Manuscript review, “Youth-Guided and Family-Driven Care: Understanding the Perspectives of Youth and Families Regarding Practitioner Behaviors,” for *Journal of Child and Family Studies*.
- 2013-2012 Community Psychology, Master’s Thesis Committee, Martin University, Patrick Jamison, “What are the pain management approaches to sickle cell disease? And what are the psycho-social effects of sickle cell disease?”
- 2013 Manuscript review, “Mother, Father, Parent?: College Students’ Intensive Parenting Attitudes Differ by Referent,” for *Journal of Child and Family Studies*.
- 2012 Manuscript review, “Youth with Oppositional Defiant Disorder at Entry into Home-Based Treatment, Foster Care, and Residential treatment,” for *Journal of Child and Family Studies*.
- 2012 Prospectus review, *Statistics Made Simple for Social Workers* by Serge Lee and Kisun Nam for John Wiley & Sons psychology and social work division, honorarium awarded.
- 2012 Prospectus review, 2<sup>nd</sup> edition *Research Methods for Social Workers: A Practice-Based Approach* by Cynthia and Samuel Falkner for Lyceum Books, honorarium awarded.
- 2012-2012 United Way of Bolivar County, Board of Director’s member, Cleveland, MS.
- 2011-2012 Delta Arts Alliance, Board of *Directors, Member, Cleveland, MS*.
- 2010-2012 The National Exchange Club, “Working to make communities better places to live.” Weekly Meetings, Cleveland, MS.
- 2011 Prosepectus review, *Child Advocacy: A Multidisciplinary Approach* by Cathy Brown, Michele Cascardi, Nancy Copa, Lucy Takagi, Robert McCormick, and Nydia Monogas for Sage Publications. Sage book products honorarium awarded.

- 2011 Prospectus review, *Six Steps to Successful Child Advocacy*, by Ken Jaffe and Amy Conley Wright for Sage Publications. Sage book products honorarium awarded.
- 2011-2012 Student Organization Committee member, University Committee, Delta State University, Cleveland, MS.
- 2010-2012 Admission Committee Chair, Department of Social Work, Delta State University, Cleveland, MS.
- 2009-2010 President-Elect, National Association of Social Work (NASW), Indiana Chapter, one year term.
- 2008-2010 Field Instructor, MSW Students and BSW Students. Provide weekly supervision, task assignment and oversight. Literature review and discussion. Assessment of task completion.
- 2006 Field Instructor, MSW Student, Full Year, Leadership Macro Placement. Provided weekly supervision, task assignment and oversight. Literature review and discussion. Assessment of task completion.
- 2006 Book review, *Child Welfare and Family Services: Policies and Practice*, (7<sup>th</sup> ed.) by Downs, S.W., Moore, E., McFadden, E.J., & Costin, L.B. for Allyn & Bacon publishers. Honorarium awarded.
- 2006 Presentation to the CDFS 454 Class, Career Assessment and Professional Development, Networking with IARCCA member agencies. Purdue, Department of Child Development and Family Studies, West Lafayette, IN.
- 2005-2010 Indiana Disproportionality Committee, Research Subcommittee Chair, Indianapolis, IN.
- 2005 Marion County Commission on Youth (MCCOY), Results Work Group for Child Welfare System Planning Project, Indianapolis, IN.
- 2004-2010 Preparing Future Faculty, Oversight Committee, Indiana University Purdue University, Indianapolis, IN.
- 2004 "Orientation to Preparing Future Faculty." Guest speaker. Office of Professional Development, IUPUI, August, 2004. Indianapolis, IN.
- 2004 Prospectus review, *Child Welfare*, by Popper for Allyn and Bacon. Honorarium awarded.
- 2004 "Orientation to Preparing Future Faculty." Guest speaker. Office of Professional Development, IUPUI, January, 2004. Indianapolis, IN.

- 2003 National Council on Research in Child Welfare, Strengthening Practice Committee, Child Welfare League of America, Washington, D.C.
- 2003 Prospectus review for proposed text, *Tears and Tenacity: Empowering the Parents of Children with Special Needs*, by Cynthia Crossen-Tower for Allyn & Bacon publishers. Honorarium awarded.
- 2002 Book review, *Child Welfare and Family Services: Policies and Practice*, (7<sup>th</sup> ed.) by Downs, S.W., Moore, E., McFadden, E.J., & Costin, L.B. for Allyn & Bacon publishers. Honorarium awarded.
- 2002 Preparing Future Faculty, Advisory Council, Indiana University Purdue University, Indianapolis, IN.
- 2002 Prospectus review for proposed text, *Child Welfare: A Strengths Approach*, by Sakinah Salah-Din for Allyn & Bacon publishers. Honorarium awarded.
- 2002 Ph.D. Program Advisory Committee, Indiana University School of Social Work, Indianapolis, IN.
- 2001 Preparing Future Faculty at Indiana University Purdue University, Indianapolis, IN.
- 2000-2002 Ph.D. Committee, Indiana University School of Social Work, Indianapolis, IN.
- 1998-2000 Co-Chair of Political Action Committee, National Association of Social Workers, Oregon Chapter.
- 1998-1999 Secretary of the Board of Directors and Executive Committee, National Association of Social Workers, Oregon Chapter.
- 1997-2000 Admissions Committee, Portland State University, Graduate School of Social Work.
- 1997-1999 Extended Studies Committee, Portland State University, Graduate School of Social Work.
- 1997-2000 Field Sub-Committee, Portland State University, Graduate School of Social Work.
- 1999-2000 Faculty Affairs Committee, Portland State University, Graduate School of Social Work.
- 1999-2000 University Curriculum Committee, Portland State University, Graduate School of Social Work.

## GRANTS AND FELLOWSHIPS

Busch, M., Koch, S.M., & Graham, C. (2006). Lilly Endowment Inc., Youth Programs Grant Request. Project titled, *Applying Research To Develop Best Practice*. Award: \$649,500.

Busch, M. (2004). Indiana University Office of Professional Development, Grant-in-Aid of Research. Project titled, *Social Presence in Distance Education*. Award: \$1000, travel for CSWE, APM presentation, Fall 2004.

Adamek, M., Busch, M., & Kratz, A. (2003). IUPUI Program Review and Assessment Committee (PRAC). Project titled, *Examining the Role of Doctoral Students in Social Work Field Education*. Award: \$2,000.

## PROFESSIONAL PRESENTATIONS

- 2012            Busch, M. ‘Is there a pink elephant in the agency?’ ‘Best Practices in Dealing with Change.’ National Association of Social Work, Mississippi Chapter, Annual Conference, March 23<sup>rd</sup>, 2012, Natches, MS.
- 2012            Busch, M., & Hostetter, C. “Team-Based Learning.” Baccalaureate Program Director’s Annual Conference, March 16, 2012, Portland, OR.
- 2011            Busch, M. “Managing for Excellence.” National Association of Social Work, Mississippi Chapter, Annual Conference, March 24, 2011, Jackson, MS.
- 2011            Busch, M. “Ethics at Work.” Whittington Homes & Services for Children and Families, Feb. 24, 2011, Fort Wayne, IN.
- 2011            Busch, M. ‘Is there a pink elephant in the agency?’ ‘Best Practices in Dealing with Change.’ National Association of Social Work, Indiana Chapter, Feb. 25, 2011, 9 a.m.-4 p.m., Indianapolis, IN.
- 2010            Busch, M. “Risk Assessment for Best Practice.” Mississippi Valley State University, Sept. 17, 2010, Itta Bean, MS.
- 2010            Busch, M. “Ethics and Adoption: Informed Care.” Indiana Association of Adoption and Child Care Services (IAACCS), Annual Conference, Sept. 9<sup>th</sup>, 2010, 2 sessions, Indianapolis, IN.
- 2010            Busch, M. “Managing for Excellence: Supervisory Skills Development.” Mississippi Child Welfare Institute, Annual Conference, Feb. 5, 2010, Jackson, MS.
- 2010            Busch, M. “Leadership: Strengths and Golden Opportunities.” National Association of Social Work, Indiana Chapter, Jan. 29, 2010, 9 a.m.–4 p.m. Indianapolis, IN.

- 2009 Busch, M. "Using Strengths to Improve Performance." IARCCA...Indiana Association of Children & Family Services, 65<sup>th</sup> Annual Conference, September 24, 2009, Indianapolis, IN.
- 2009 Busch, M. "Ethics and Adoption: Informed Care." Indiana Association of Adoption and Child Care Services (IAACCS), Annual Conference, Sept. 10<sup>th</sup>, 2009, 2 sessions, Indianapolis, IN.
- 2008 Wall, J.R., Koch, S.M., Busch, M., & Davis, J. "A Decade of Outcome Analyses for Youth in Residential Care: What Have We Learned?" American Association of Children's Residential Centers (AACRC), Annual Conference, Oct. 31, 2008, San Diego, CA.
- 2008 Busch, M. "Strategies for Excellence in Human Services." IARCCA...Indiana Association of Children & Family Services, 64<sup>th</sup> Annual Conference, September 16, 2008, Indianapolis, IN.
- 2008 Busch, M., & Graham, C. "The IARCCA Outcome Measures Project." National Conference on Strengthening Families: Trends and Practice," March 31, 2008, St. Louis, MO.
- 2008 Link, J., & Busch, M. "Using Outcomes – The Journey from Data to Service Integration and Best Practice." Child Welfare League of America (CWLA) 2008 National Conference, Feb. 25, 2008, Washington, D.C.
- 2008 Busch, M. "Going the Distance: Strategies for Leadership Excellence in Social Work." NASW Indiana Chapter, Jan. 25, 2008, Indianapolis, IN.
- 2007 Busch, M. "Going the Distance: Strategies for Excellence." IARCCA...Indiana Association of Children & Family Services, Annual Conference, Sept. 20, 2007, Indianapolis, IN.
- 2007 Busch, M. "Connecting the Dots: Excellence in Services." IARCCA...Indiana Association of Children & Family Services, 63<sup>rd</sup> Annual Conference, Sept. 19, 2007, Indianapolis, IN.
- 2007 Busch, M. "Caring for the Sexually Abused Child." The Villages of Indiana, Foster Family Conference, Sept. 19, 2007, Indianapolis, IN.
- 2007 Shea, J., & Busch, M. "Making the Connection Between Research to Practice: What Experience Can Tell Us." Family-Based Foster Treatment Association (FFTA), 21st Annual Conference on Treatment Foster Care, Aug. 1, 2007, Orlando, FL.

- 2007 Busch, M., & Shea, J. "Making the Connection Between Research to Practice: What Experience Can Tell Us." Juvenile Judges Symposium, July 26, 2007, Indianapolis, IN.
- 2007 Anderson, C., Busch, M., & Jani, D. "Disparities for Children of Color in Child Welfare, Juvenile Justice and other Human Service Systems: Status and Solutions." Breaking the Cycle XXIX Conference, Prevent Child Abuse Indiana, May 7, 2007, Indianapolis, IN.
- 2006 Koch, S.M., Busch, M., & Wall, J.R. "I've Grabbed a Tiger by the Tail, Now What? Using Outcome Data to Guide Service Delivery." Foster Family-based Treatment Association (FFTA), 20<sup>th</sup> Annual Conference on Treatment Foster Care, July 17, 2006, Pittsburgh, PA.
- 2006 Busch, M., & Jani, D. "Disparities for Children of Color in Child Welfare, Juvenile Justice and other Human Service Systems: Status and Solutions." Disproportionate Minority Committee Train the Trainers, April 21, 2006, Indianapolis, IN.
- 2006 Anderson, C.H., Busch, M., & Jani, D. "Disparities for Children of Color in Child Welfare, Juvenile Justice and other Human Service Systems: Status and Solutions." Disproportionate Minority Committee Train the Trainers, March 24, 2006, Indianapolis, IN.
- 2006 Busch, M., & Jani, D. "Disparities for Children of Color in Child Welfare, Juvenile Justice and other Human Service Systems: Status and Solutions." Children's Bureau Inservice, March 3, 2006, Indianapolis, IN.
- 2006 Anderson, C.H., Busch, M., & Jani, D. "Disparities for Children of Color in Child Welfare, Juvenile Justice and other Human Service Systems: Status and Solutions." National Association of Social Workers (NASW), Indiana Chapter, Diversity Conference, Feb. 24, 2006, Indianapolis, IN.
- 2006 Anderson, C.H., & Busch, M. "Children of Color in the Indiana Child Welfare and Juvenile Justice Systems: Identifying Overrepresentation and Disproportionality." Indiana Black Legislative Caucus, Feb. 22, 2006, Indianapolis, IN.
- 2006 Busch, M. "Outcome Measures and Organizational Learning", Council on Social Work Education (CSWE), Annual Program Meeting, Feb. 19, 2006, Chicago, IL.
- 2005 Busch, M. "Caring for the Sexually Abused Child." The Faces...The Voices...The Villages, 2005 Fulton Conference. Sept. 14, 2005. Indianapolis, IN.

- 2005 Koch, S.M., & Busch, M. "Data-driven decision making: The use of consultation with agencies to improve services for children and families." Child Welfare League of America, Annual Conference. Mar. 9, 2005, Washington, D.C.
- 2005 Busch, M. "Organizational Learning: Application and Relevance to Social Service Organizations." Council on Social Work Education (CSWE), Annual Program Meeting, Mar. 1, 2005, New York, N.Y.
- 2005 Hostetter, C. & Busch, M., "Effective Communication in Online Courses." Council on Social Work Education (CSWE), Annual Program Meeting, Feb. 28, 2005, New York, N.Y.
- 2004 Hostetter, C. & Busch, M., "On the Road to Community Building in Online Education." Annual Conference of the Association of Baccalaureate Social work Program Directors (BPD), Nov. 5, 2004, Detroit, MI.
- 2004 Hostetter, C. & Busch, M., "Effective Communication in Online Courses." Faculty Colloquium on Excellence in Teaching (FACET), 2004 Associate Faculty & Lecturers Conference, Teaching with Style: Considerations for Effective Communication and Student Motivation, Oct. 15, 2004, Bloomington, IN.
- 2004 Hostetter, C. & Busch, M., "Perspectives on an Emerging Field." The International Society for the Scholarship of Teaching and Learning (IS-SOTL) Inaugural Meeting, Oct. 23, 2004, Bloomington, IN.
- 2004 Koch, S.M., & Busch, M. "How Can My Agency Access and Use An IARCCA Outcome Project Consultant?" IARCCA Annual Conference, Sept. 22, 2004, Indianapolis, IN.
- 2004 Link, J., & Busch, M. "Accountability in Child and Family Services: The IARCCA Outcome Project." IARCCA Annual Conference, Sept. 23, 2004, Indianapolis, IN.
- 2004 Koch, S.M., & Busch, M. "Chasing Elephants with Butterfly Nets: The IARCCA Outcome Project." Summer Quarterly Membership Meeting and Child & Adolescent Conference. Indiana Council of Community Mental Health Centers, Inc. July 29, 2004, West Lafayette, IN.
- 2004 Busch, M. "Accountability in Child Welfare Services: A Model Program." Ohio Association of Child Caring Agencies (OACCA), July 22, 2004, Columbus, OH.

- 2004 Link, J., & Busch, M. "Accountability in Child Welfare Services: A Model Program." Mid-West Region Training Conference and National Juvenile Justice Summit, Child Welfare League of America. June 7, 2004, Indianapolis, IN.
- 2003 Koch, S.M., & Busch, M. "Outcome Evaluation in Services for Children and Families: A Model Project." Walker Trieschman National Center for Professional Development and The National Council on Research in Child Welfare, "Tools That Work: Improving Child Welfare Services Through Research, Performance Measurement, and Information Technology, Child Welfare League of America, Nov. 14, 2003, Miami, FL.
- 2003 Koch, S.M., & Busch, M. "Outcome Evaluations in Services for Children and Families." 59<sup>th</sup> Annual IARCCA Conference, Sept. 25, 2003, Indianapolis, IN.
- 2003 Link, J., & Busch, M. "Indiana Outcome Measures." Child Welfare League of America, Public Private Summit VI, Aug. 19, 2003, Indianapolis, IN.
- 2002 Busch, M. "Caring for the Sexually Abused Child." Prevent Child Abuse Indiana, Breaking the Cycle XXIV Conference, April 22, 2002, Indianapolis, IN.
- 2002 Busch, M. "Mission Statements in Public Child Welfare: What Do They Tell Us?" Indiana University School of Social Work, Spring Symposium, Poster Presentation, April 19, 2002, Indianapolis, IN.
- 2002 Greene, R., Chang, V., & Busch, M. "A Study of Service Delivery by Community Mental Health Centers as Perceived by Adult Protective Services Investigators." Council on Social Work Education (CSWE), Annual Program Meeting, Feb. 27, 2002, Nashville, TN.
- 2002 Folaron, G., & Busch, M. "Mission Statements in Public Child Welfare: What Do They Tell Us?" Council on Social Work Education (CSWE), Annual Program Meeting, Feb. 27, 2002, Nashville, TN.
- 1999 Busch, M. "Public Child Welfare in Oregon: Recognizing and Reporting Child Abuse and Neglect." Portland State University, Graduate School of Social Work, Generalist Practice Classes for Dr. Miller, Dr. Graham, and Paula Mike, Portland, OR.
- 1999 Busch, M. "Graduate Education Program Field Placements: Working with Field Instructors and Other Field Related Issues." Northwest Field Coordinators Consortium, Child Welfare Partnership, Portland State University, Portland, OR.



Board Certification. State License. What is it? NBCC's certification is a voluntary credential representing to members of the public and potential employers that the counselor has met national standards set by the counseling profession. Licensure is designed to legally define who can use the title of a licensed counselor and/or who can provide counseling services in a particular state. What are the requirements? Host Certification and Licensure Exams on a Secure Platform. ExamSoft provides certification and licensure programs control over the entire exam process, all while offering high levels of security, reliability, and efficiency. ExamSoft offers more comprehensive support for certification, licensing, and credentialing programs than basic online certification platforms by allowing exams to be hosted when and where the certifying organization needs them and reducing exam-day expenses for all stakeholders. Certification and licensure are some of the commonly mistaken or misunderstood words in the examination and practice fields. They, therefore, may take different definitions per field. While they...